



Sparkasse

Lost/stolen card emergency number 116 116

Block card(s) or online banking.

Lost your Sparkassen Card¹ or credit card? Or suspect that your online banking login details have fallen into the wrong hands? Stay calm and act quickly. Get your card and/or online banking blocked. This is how.



**Central lost/stolen card
emergency number: 116 116**

Available 24/7, 365 days a year.

Lost card(s)

- Get your card(s) blocked via the blocking emergency number.
- Central lost/stolen card emergency number (Germany): 116 116 (free of charge)
- Central lost/stolen card emergency number (international): +49 116 116 (chargeable)
- Have your bank sort code, account number, and credit card number ready.
- Apply for replacement card(s)
- If your card(s) have been stolen, report the theft immediately to the police.

Weil's um mehr als Geld geht.

¹ This product is a debit card.